



Single Sign On F.A.Q

How will the students find their accounts?

All students in Kindergarten through Grade 8 will use their MyEdBC pupil number with the domain @sd22.bc.ca. Students in 9-12 will use whatever number they used for their Microsoft account last year. The process has also began to upload student email addresses into MyEdBC.

What is their password?

All students in K-8 have had their password set to their birthdate in the form MMDDYYYY. For students in 9-12, if they have accessed their accounts since July 30, 2022 then their password will remain the same. If they haven't or they are a new registrants their password is the birthday in the form MMDDYYYY. If a student doesn't know their password, they should try their birthday.

Where did my Google account go?

No Google accounts have been deleted. There has been a change in the email address, as soon as you sign in with your @sd22.bc.ca domain all of your documents will be there as if you were using your old email. The previous username with the @sd22learns.ca domain does not exist though and will not work.



As a staff member, what if my @sd22.bc.ca domain and @sd22learns.ca domain emails are different?

As the master list of information comes from the @sd22.bc.ca domain whatever prefix you had as your @sd22.bc.ca will be the one that now works for Google as well. Your previous sd22learns.ca username is gone but all of your documents and emails are there.

As a staff member, what if I don't know my password to my Microsoft account?

Any and all concerns you have regarding single sign on can be supported by the IT department by email at helpdesk@sd22.bc.ca or by phone at 250-549-9298.

Do parents still need to fill out the form to get their child a google account?

No, as part of the new process students will be granted access to Google products as part of registration unless a parent has chosen to opt out..

Where do I go if I need help?

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